



ITE Learning Hub

Dear ITE Learning Hub User,

We are writing to share an important update regarding the ITE Learning Hub.

Earlier this year, ITE launched a new learning management system (LMS) with the goal of enhancing your professional development experience. Over the past several weeks, however, we have identified a number of programming and functionality limitations that affect key features and components required to support the unique needs of ITE members and learners.

After extensive evaluation and discussion, we have made the decision to return to our previous Learning Management System platform, which will also include several upgrades and improvements. While we recognize that another system change may be frustrating, please know that this decision was not made lightly. Our priority is ensuring that ITE members continue to receive the high-quality learning experience, continuing education tracking, and professional development opportunities you have come to expect from us.

What You Need to Know

Transition Date: The return to our previous LMS platform will become effective on **July 1, 2026**.

Access to the Current Learning Hub: The current ITE Learning Hub will remain available through **June 30, 2026, at 11:59 p.m. ET**. After that time, users will no longer be able to access the current system.

Download Your Certificates: If you have earned any certificates in the current ITE Learning Hub since **February 1, 2026**, please log in and download them before **June 30, 2026, at 11:59 p.m. ET**. Certificates earned in the current system will not transfer to the LMS platform.

Please note that while the certificates themselves will not migrate, any credits earned through the ITE Learning Hub will continue to be reflected in your ITE **Professional Development Record Keeping System (PDRKS)** account.

Complete Outstanding Evaluations: If you have completed courses or activities that still require an evaluation in order to receive a certificate, we strongly encourage you to complete those evaluations before June 30 and download your certificate afterward.

Current Registrations and Access Time: If you are currently enrolled in an on-demand webinar, certification refresher course, practice exam, or another ITE Learning Hub product, any remaining access time associated with your purchase will be carried over to the LMS platform. You will not lose any unused time or access as a result of this transition.

Login Information: Your login credentials will remain the same. You will continue to use your existing ITE username and password to access the Learning Hub after the transition. No action is

required on your part to update or change your login information.

After July 1: Once the transition is complete, please allow a few business days for your current purchases, registrations, and remaining access time to appear in your Learning Hub account. If you do not see your courses or products after that time, please contact us at membership@ite.org, and we will be happy to assist you.

We sincerely appreciate your patience, understanding, and continued support as we work through this transition. Our goal is to provide the highest level of professional development offerings and user experience possible, and we believe this return to our previous LMS platform, enhanced with new upgrades and improvements, will best position us to serve your learning needs moving forward.

Thank you for being part of the ITE community.

Sincerely,
The ITE Learning Team
ITE—A Community of Transportation Professionals
membership@ite.org



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