May 31, 2020

Mobility Trends in Calgary
COVID-19 Transportation System Monitoring

Weekday Vehicle Volume (3 Site Average)

<table>
<thead>
<tr>
<th>Week of</th>
<th>% of Normal Weekday Volume</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 2</td>
<td>100%</td>
</tr>
<tr>
<td>March 9</td>
<td>94%</td>
</tr>
<tr>
<td>March 16</td>
<td>64%</td>
</tr>
<tr>
<td>March 23</td>
<td>50%</td>
</tr>
<tr>
<td>March 30</td>
<td>46%</td>
</tr>
<tr>
<td>April 6</td>
<td>46%</td>
</tr>
<tr>
<td>April 13</td>
<td>50%</td>
</tr>
<tr>
<td>April 20</td>
<td>56%</td>
</tr>
<tr>
<td>April 27</td>
<td>60%</td>
</tr>
<tr>
<td>May 4</td>
<td>61%</td>
</tr>
<tr>
<td>May 11</td>
<td>66%</td>
</tr>
<tr>
<td>May 18</td>
<td>64%</td>
</tr>
<tr>
<td>May 25</td>
<td>74%</td>
</tr>
</tbody>
</table>

- Vehicle volume decreased by over half of typical volumes.
- Congestion is increasing and rush hour slow downs are returning.
- Passenger car volume decreased more than trucks.
- Truck volumes have increased to a level higher than what was observed in March.

Vehicles volume week of May 25: 74% of normal volume

First two weeks of COVID-19: 46% of normal vehicle volume

% Change from March 2 by Mode

- Vehicle volume decreased by over half of typical volumes
- Congestion is increasing and rush hour slow downs are returning.

Heavy Truck Volume: 65% Higher than March 2
Transit Ridership declined immensely in the first 2 weeks of the COVID-19 pandemic.
C-Train has been impacted to a larger extent than buses.
Due to the decline in ridership levels... we have adjusted the service levels.

- Temporarily suspended: 24 Routes
- Reduced Frequency: 61 May 25

First two weeks of COVID-19: -90% Ridership decline from normal
Average loss in ticketing sales: -86% From normal
Ticket sales improved to -74% May 25-31

Comparing the data since April 1st, we are definitely seeing an upward trend on transit ridership for both C-Train and Bus.
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Total e-scooter trips
10,500
May 22-May 28

Active Modes
Taxi / Rideshare

- A Pathway usage is highly influenced by temperature.

May 28 Status
Number of Unique Total Number of e-Scooters Users of Trips
450 6,020 10,500

For Lime, Calgary is currently #1 out of 56 cities in riders per e-Scooter per day
25 e-scooter complaints since May 22 (311, webmail)

May 25: Taxi/TNC trips increased to -67%
Of 2020 normal (up from a low of -82% April 6)

Taxi and TNC (Transport Network Companies) trips continue to increase week over week and this may be reflective of the re-launching of businesses coupled with the warmer weather

May 24
Peak Volume 1,100
Peds + Bikes / Hour (Adaptive Road = 600 + Pathway = 500)

Memorial Drive Adaptive Roadway

Currently 11 Km of Adaptive Roadways

Adaptive Roadway team (ART) established to review new requests using es collaborate on identifying, implementing, and monitoring adaptive roadways throughout the city.