

## Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY					
	2005	2004	2003	2002	
	5.3%	5.0%	3.9%	4.4%	
<p><b>Efficiency Measure</b> Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p><b>Objective</b> Efficient municipal government.</p>					
<p><b>Notes</b></p> <p>A slight increase due to insurance fees and audit fees.</p>					
<p>* Report results for 2001 only if the measure for local government based on governance and corporate management was selected in 2001. SLC 91 0203 13 Financial Information Return.</p>					

## Fire Services

2.1 FIRE SERVICES – EFFICIENCY					
	2005	2004	2003	2002	2001
	\$0.65	\$0.41	\$0.44	\$0.31	\$0.46
<p><b>Efficiency Measure</b> Operating costs for fire services per \$1,000 of assessment.</p> <p><b>Objective</b> Efficient fire services.</p>					
<p><b>Notes</b></p> <ol style="list-style-type: none"> <li>1. Increased emergency staff from 2004</li> <li>2. New full time staff member</li> </ol>					
<p>SLC 91 1101 13 Financial Information Return.</p>					

## Roads

4.1 PAVED ROADS – EFFICIENCY				
	2005	2004	2003	
	\$746.31	\$630.81	\$592.26	
<p><b>Efficiency Measure</b> Operating costs for paved (hard top) roads per lane kilometre.</p> <p><b>Objective</b> Efficient maintenance of paved roads.</p>				
<p><b>Notes</b></p> <p>The increase in this area is mainly due to the increase in world oil pricing and therefore impacting asphalt material costs and transportation costs for equipment operation.</p> <p>New formula was introduced in 2002. SLC 91 2105 13 Financial Information Return.</p>				
4.2 UNPAVED ROADS – EFFICIENCY				
	2005	2004	2003	
	\$4,196.79	\$3,052.59	\$2,937.57	
<p><b>Efficiency Measure</b> Operating costs for unpaved (loose top) roads per lane kilometre.</p> <p><b>Objective</b> Efficient maintenance of unpaved roads.</p>				
<p><b>Notes</b></p> <p>The operational cost increase in this area is directly impacted by the fuel increase as equipment such as the road grader and water truck are the main components of the activities associated with gravel surface maintenance. The increase in the cost of dust suppressant for 2004 to 2005 as a result of the world oil price increase also impacted this area.</p> <p>New formula was introduced in 2002. SLC 91 2106 13 Financial Information Return.</p>				

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<b>4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY</b>				
	<b>2005</b>	<b>2004</b>	<b>2003</b>	
	\$1,395.22	\$1,310.92	\$1,563.06	
<p><b>Efficiency Measure</b> Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.</p> <p><b>Objective</b> Efficient winter maintenance of roads.</p>				
<p><b>Notes</b></p> <p>In winter maintenance the milder weather patterns we are experiencing are having significant impact in the costs of snow fighting. Even with the increase in the world oil price the amount of reduced work required to clear snow over the past 2 years has assisted staff in holding the line on expenditures for winter maintenance.</p>				
<p>New formula was introduced in 2002. SLC 91 2203 13 Financial Information Return.</p>				

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<b>4.4 ADEQUACY OF PAVED ROADS</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	
	45%	50%	42.1%	48.4%	
<p><b>Effectiveness Measure</b> Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p><b>Objective</b> Pavement condition meets municipal objectives.</p>					
<p><b>Notes</b></p> <p>This factor will fluctuate from year to year, however, as the road surfaces age and traffic volume continues to increase the allocated funding for re-surfacing or re-construction struggles to keep pace with the ever increasing deterioration of our road surfaces.</p>					
SLC 92 2152 07 Financial Information Return.					
<b>4.5 WINTER EVENT RESPONSES</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	100%	100%	100%	100%	100%
<p><b>Effectiveness Measure</b> Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.</p> <p><b>Objective</b> Appropriate response to winter storm events.</p>					
<p><b>Notes</b></p> <p>Under this category staff continues to effectively meet the Provincial Minimal Maintenance Standards and provide safe unhampered roadways for the motoring public usage.</p>					
SLC 92 2251 07 Financial Information Return. Description of measure has changed, but not its calculation.					

## Wastewater (Sewage)

6.1 WASTEWATER COLLECTION – EFFICIENCY					
	2005	2004	2003		
	\$8,057.72	\$5,236.52	\$6,397.21	100%	100%
<p><b>Efficiency Measure</b> Operating costs for the collection of wastewater per kilometre of wastewater main.</p> <p><b>Objective</b> Efficient municipal wastewater collection services.</p>					
<p><b>Notes</b></p> <p>The increase in this area can be attributed to the world oil price increase to operate equipment and the purchase of material required for repairs and maintenance.</p>					
<p>In 2003 the denominator was changed so that connections were included with total kilometres of wastewater mains. Comparison with earlier years is not possible unless results are recast. SLC 91 3106 13 Financial Information Return.</p>					

## Solid Waste Management (Garbage)

9.1 GARBAGE COLLECTION – EFFICIENCY					
	2005	2004	2003	2002	
	\$73.25	\$52.63	\$45.92	\$58.44	
<p><b>Efficiency Measure</b> Operating costs for garbage collection per tonne.</p> <p><b>Objective</b> Efficient municipal garbage collection services.</p>					
<p><b>Notes</b></p> <p>The collection of waste increase is directly attributable to the world oil price increase as the Town is now subjected to a fuel surcharge by the waste collection contractor.</p>					
<p>SLC 91 3402 13 Financial Information Return.</p>					
9.2 GARBAGE DISPOSAL – EFFICIENCY					
	2005	2004	2003	2002	
	\$0	\$0	\$0	\$62.64	
<p><b>Efficiency Measure</b> Operating costs for garbage disposal per tonne.</p> <p><b>Objective</b> Efficient municipal garbage disposal services.</p>					
<p><b>Notes</b></p> <p>The Region of York is responsible for the Disposal of all Wastes.</p>					
<p>SLC 91 3502 13 Financial Information Return.</p>					
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
	2005	2004	2003	2002	
	\$93.66	\$90.28	\$181.04	\$328.69	
<p><b>Efficiency Measure</b> Operating costs for solid waste diversion (recycling) per tonne.</p> <p><b>Objective</b> Efficient municipal solid waste diversion (recycling) services.</p>					
<p><b>Notes</b></p> <p>The increase here is also directly impacted through a fuel surcharge charged to the Town by the collection contractors.</p>					
<p>SLC 91 3602 13 Financial Information Return.</p>					

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**9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS**

	2005	2004	2003	2002	
	7.17	10.34	3.76	2.42	

**Effectiveness Measure**

Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.

**Objective**

Improved garbage collection of garbage and recycled materials.

**Notes**

Through promotion of the waste and recyclable program and improved communications with the waste contractor the number of waste collection complaints has been reduced.

SLC 92 3452 07 Financial Information Return.

**9.9 DIVERSION OF RESIDENTIAL SOLID WASTE  
(Based on Combined Residential and Industrial, Commercial, Institutional Tonnage)**

	2005	2004	2003	2002	
	35.9%	37.9%	21.70%	26.98%	

**Effectiveness Measure**

Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial/Commercial/Institutional tonnage.)

**Objective**

Municipal solid waste reduction programs divert waste from landfills and/or incinerators.

**Notes**

The Town continues to maintain an average of 36% waste diversion since the increase in the materials which can now be placed in the blue box. Our diversion is 2% above the Regional average and with the introduction in the near future of the three – stream waste collection it is anticipated that this percentage will climb well above 65% of waste diverted from landfill.

SLC 92 3656 07 Financial Information Return.

## Parks and Recreation

10.2 RECREATION PROGRAMS – EFFICIENCY			
	2005	2004	
	\$10.12	\$8.05	
<p><b>Efficiency Measure</b> Operating costs for recreation programs per person.</p> <p><b>Objective</b> Efficient operation of recreation programs.</p>			
<p><b>Notes</b></p> <p>General increases to operational costs as a result of increases to salaries, materials and supplies, and facility costs.</p>			
<p>SLC 91 7201 13 Financial Information Return. This measure is based on total population, not the population participating in recreation programs.</p>			
10.3 RECREATION FACILITIES – EFFICIENCY			
	2005	2004	
	\$101.16	\$106.42	
<p><b>Efficiency Measure</b> Operating costs for recreation facilities per person.</p> <p><b>Objective</b> Efficient operation of recreation facilities.</p>			
<p><b>Notes</b></p> <p>Long term lease of River Drive Park facility and transfer of operating costs to lessee has essentially lowered the cost per person from 2004 to 2005.</p>			
<p>SLC 91 7301 13 Financial Information Return.</p>			

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<b>10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) – EFFICIENCY</b>			
	<b>2005</b>	<b>2004</b>	
	\$111.27	\$114.47	
<p><b>Efficiency Measure</b> Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).</p> <p><b>Objective</b> Efficient operation of parks, recreation programs and recreation facilities.</p>			
<p><b>Notes</b></p> <p>Decrease of facility costs in 2005; additional operational efficiencies due to equipment replacements, improvements to technology and facility systems.</p>			
<p>SLC 91 7302 13 Financial Information Return. This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.</p>			
<b>10.5 PARTICIPANT HOURS FOR RECREATION PROGRAMS</b>			
	<b>2005</b>	<b>2004</b>	
	388.57	374.16	
<p><b>Effectiveness Measure</b> Total participant hours for recreation programs per 1,000 persons.</p> <p><b>Objective</b> Recreation programs serve needs of residents.</p>			
<p><b>Notes</b></p> <p>Increase in programming and registration in 2005; for example minor sports organizations registrations have significantly increased.</p>			
<p>SLC 92 7255 07 Financial Information Return.</p> <p>The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.</p>			

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10.6 OPEN SPACE			
	<b>2005</b>	<b>2004</b>	
	62	62	
<p><b>Effectiveness Measure</b> Hectares of open space.</p> <p><b>Objective</b> Open space is adequate for population.</p>			
SLC 92 7151 05 Financial Information Return.			
	<b>2005</b>	<b>2004</b>	
	3.17	3.22	
<p><b>Effectiveness Measure</b> Hectares of open space per 1,000 persons.</p>			
SLC 92 7151 07 Financial Information Return.			
<p><b>Notes</b></p> <p>Decrease associated per 1000 persons due to population increase.</p>			

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10.7 TRAILS			
	<b>2005</b>	<b>2004</b>	
	12	12	
<p><b>Effectiveness Measure</b> Total kilometres of trails.</p> <p><b>Objective</b> Trails provide recreation opportunities.</p>			
SLC 92 7152 05 Financial Information Return.			
	<b>2005</b>	<b>2004</b>	
	0.62	0.62	
<p><b>Effectiveness Measure</b> Total kilometres of trails per 1,000 persons.</p>			
SLC 92 7152 07 Financial Information Return.			
<p><b>Notes</b> No change year over year.</p>			

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10.8 RECREATION FACILITY SPACE			
	<b>2005</b>	<b>2004</b>	
	10,988	10,988	
<p><b>Effectiveness Measure</b> Square metres of recreation facility space.</p> <p><b>Objective</b> Recreation facility space is adequate for population.</p>			
SLC 92 7355 05 Financial Information Return.			
	<b>2005</b>	<b>2004</b>	
	1,123.58	1,131.44	
<p><b>Effectiveness Measure</b> Square metres of recreation facility space per 1,000 persons.</p>			
SLC 92 7355 07 Financial Information Return.			
<p><b>Notes</b>  Decrease associated per 1000 persons due to population increase.</p>			

## Library

<b>11.1 LIBRARY COSTS PER PERSON – EFFICIENCY</b>			
	<b>2005</b>	<b>2004</b>	
	\$33.93	\$37.00	
<p><b>Efficiency Measure</b> Operating costs for libraries per person.</p> <p><b>Objective</b> Efficient library services.</p>			
<p><b>Notes</b></p> <p>The library catalogue and user accounts became available over the Internet which streamlined services for both the public and staff.</p>			
<p>SLC 91 7401 13 Financial Information Return.</p>			
<b>11.2 LIBRARY COSTS PER USE – EFFICIENCY</b>			
	<b>2005</b>	<b>2004</b>	
	\$2.43	\$2.32	
<p><b>Efficiency Measure</b> Operating costs for libraries per use.</p> <p><b>Objective</b> Efficient library services</p>			
<p><b>Notes</b></p> <p>Costs per use remained relatively constant despite the increase in expenditures due to the efficiencies created by updating the library automation system.</p>			
<p>SLC 91 7402 13 Financial Information Return.</p>			

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11.3 LIBRARY USES			
	<b>2005</b>	<b>2004</b>	
	13.98	15.98	
<p><b>Effectiveness Measure</b> Library uses per person.</p> <p><b>Objective</b> Increased use of library services.</p>			
<p><b>Notes</b></p> <p>2005 saw a levelling out of use. A new library automation system, introduced in 2004, saw an increase in activity as users familiarized themselves with the new system.</p>			
SLC 92 7460 07 Financial Information Return.			
11.4 ELECTRONIC LIBRARY USES			
	<b>2005</b>	<b>2004</b>	
	20%	18%	
<p><b>Effectiveness Measure</b> Electronic library uses as a percentage of total library uses.</p> <p><b>Objective</b> Increased use of library services.</p>			
<p><b>Notes</b></p> <p>Users want and expect to use the library electronically, they can access service remotely from home, office or school. This includes searches, renewals, reserves and conducting research from an increased number of electronic databases.</p>			
SLC 92 7461 07 Financial Information Return.			
11.5 NON-ELECTRONIC LIBRARY USES			
	<b>2005</b>	<b>2004</b>	
	80%	82%	
<p><b>Effectiveness Measure</b> Non-electronic library uses as a percentage of total library uses.</p> <p><b>Objective</b> Better information on library usage.</p>			
<p><b>Notes</b></p> <p>Traditional use of the library: to borrow materials; get information; read/study; attend programs; and access the Internet and electronic databases, remains strong.</p>			
SLC 92 7462 07 Financial Information Return.			

## Land Use Planning

<b>12.1 LOCATION OF NEW DEVELOPMENT</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	
	0%	0%	82.9%	100%	
<p><b>Effectiveness Measure</b> Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.</p> <p><b>Objective</b> New lot creation is occurring in settlement areas.</p>					
<p><b>Notes</b> The decrease of 0% is attributed to no lot creation in the 2005 calendar year.</p>					
SLC 92 8154 07 Financial Information Return.					
<b>12.2 PRESERVATION OF AGRICULTURAL LAND DURING 2005</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	
	100%	100%	100%	100%	
<p><b>Effectiveness Measure</b> Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year.</p> <p><b>Objective</b> Preservation of agricultural land.</p>					
<p><b>Notes</b> No change from previous years.</p>					
SLC 92 8163 07 Financial Information Return.					
<b>12.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	
	100%	100%	100%	100%	

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**Effectiveness Measure**

Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.

**Objective**

Preservation of agricultural land.

**Notes**

No change from previous years.

SLC 92 8164 07 Financial Information Return.

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12.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING 2005					
	2005	2004	2003	2002	
	0	0	0	0	

**Effectiveness Measure**

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.

**Objective**

Preservation of agricultural land.

**Notes**

No change from previous years.

SLC 92 8165 07 Financial Information Return.

12.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000					
	2005	2004	2003	2002	
	0	0	0	0	

**Effectiveness Measure**

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.

**Objective**

Preservation of agricultural land.

**Notes**

No change from previous years.

SLC 92 8166 07 Financial Information Return.